

RESIDENTIAL LOW INCOME SERVICE RATE
76% TO 100% OF THE FEDERAL POVERTY GUIDELINES

LATE PAYMENT CHARGE

A late payment charge in accordance with Section 4-F of the Terms and Conditions shall apply to customers taking service under this rate.

ENERGY MANAGEMENT SERVICES

As a condition of enrollment, a program participant shall agree to accept energy management measures and programs offered at no cost by the Company, the MSHA, or other federally or state-funded programs, for the participant's dwelling or rental unit, unless the participant is a renter and the landlord withholds the required consent.

DOCKET NO. 2004-192

EFFECTIVE DATE: 07/01/2004



RAY ROBINSON
CHIEF OPERATING OFFICER